NEW – Online Firefighting Foam, Antifreeze, and Dry Chemical Sample Return Form

We are excited to announce that we have launched an online version of our foam, antifreeze, and dry chemical sample return form. This new interactive form allows you to log onto the dyneusa.com website and submit your sample information without ever needing a paper copy of the form. The information is filtered to our database. Once your samples arrive for testing, getting them in line in the lab is faster and easier.

To view a tutorial on completing the form, check out our tutorial videos page at https://www.dyneusa.com/tutorial-videos. There are also some Helpful Tips you can click and view in the form.

Step 1 – Job Information

- Simply enter the name of the job, choose your specification type (NFPA or IMO) (required)
- This is where you can also list the location the samples were pulled from which will appear on your test report (optional)

Step 2 – Kit Information

- Enter the kit number(s) if you have them or generate a unique number with the generate kit number button if you are using your own boxes
- This is where you will indicate what type of samples are in the bottles

Step 3.1— Sample Concentrate Information (only if you have any concentrates in your job)

- Enter or choose the info relevant to your concentrate sample(s)
  - Tank or Sample Number/Name
  - Manufacturer (if applicable or known) drop-down list of manufacturers provided
  - Product (if applicable or known)
  - Sampling Point (optional)
  - Container Type (optional)
  - Lot # (optional)
  - Date of Manufacture or System Install (optional)

Step 3.2— Sample Solution Information (only if you have any solutions in your job)

- Enter or choose the info relevant to your solution sample(s)
  - Tank or Sample Number/Name
  - Manufacturer (if applicable or known) drop-down list of manufacturers provided
  - Product (if applicable or known)
  - Sampling Point (optional)
  - Container Type (optional)
  - Lot # (optional)
  - Date of Manufacture or System Install (optional)
  - Test Options (Test for % concentration or Test performance)
  - Concentrate sample number (only applicable for test % concentration)
Step 3.3— Sample Water Information (only if you have any water samples in your job)

- Enter or choose the info relevant to your water sample(s)
  - Tank or Sample Number/Name
  - Type of Water (Shell Water or System Water)
  - Sampling Point (optional)
  - Container Type (optional)

Step 3.4— Sample Antifreeze Information (only if you have any antifreeze samples in your job)

- Enter or choose the info relevant to your antifreeze sample(s)
  - Tank or Sample Number/Name
  - Product (if known)
  - Sampling Point (optional)
  - Container Type (optional)

Step 3.4— Sample Dry Chemical Information (only if you have any dry chemical samples in your job)

- Enter or choose the info relevant to your dry chemical sample(s)
  - Sample Number
  - Manufacturer (if applicable or known) drop-down list of manufacturers provided
  - Product (if applicable or known)
  - Sample Name/Number
  - Container Type (optional)

Step 4 – Delivery Information

- Choose how fast your results are processed (standard 5-business days or Rush (1-business day turnaround) Note: NFPA-24 hour or IMO-36 hour turnaround. Surcharge per sample will apply. Call ahead for pricing and to guarantee service.
- Choose how you’d like to receive your results (mail, email, or both)
- Let us know where to send the results

Step 5 – Payment Information

- Indicate your payment method (invoice, credit card, or prepaid)
- Enter your Purchase Order number (if applicable)
- Confirm Billing Information (will be prepopulated from our database)

Step 6 – Summary Information & Submit button

- Review the job information
- Save and Submit the form

You will receive an email confirmation of the job information for your records. Be sure to mark Dyne as a “safe” sender in your email platform.